Tushar Prakash

Product Designer • Portfolio

experiences

Klub, Bangalore

Product Designer | Dec 2022 - Present

As a growing fintech startup following Revenue-based financing as the model, My role is to design internal operations tool to manage and govern the ops of different teams. Built the design system for the application and collaborated with the tech team to ensure the quality & robustness of the product.

The application helped the ops team in:

- 1. **Reduced TAT for disbursement** from avg. of 5-6 days to 2-3 days for the ideal flow(all essential docs are submitted) with the help of Camunda workflows and task manager.
- Increased data/doc accessibility for the internal team by reducing the time spent in searching the data/information by 0.3x with the information architecture change. We followed an object-oriented approach for the new I.A with the help of the Product team.
- 3. **CSAT- Customer satisfaction rate** for the portal was 7.9/10 which lies in the green zone of the scale

Zemoso Technologies, Hyderabad

UX Designer | Feb 2021 - Dec 2022

1. Designed high-fidelity prototypes resulted in onboarding of new customers and the plan to enroll a few more which led to securing pre-seed/seed funding. Involve with developers to ensure design cohesion and ensure the promised product quality to stakeholders. Bangalore, IN. hello@tusharprakash.com tusharprakash20@gmail.com <u>Linkedin</u> 9304000028

skills

Research & Design

User research, user flows Persona Brainstorming & Googling Journey mapping Storyboarding Visual design Wireframing & Interaction design Design sytems, Atomic design Rapid prototyping

Software & tools

Figma Adobe xd Miro Notion Zeplin Adobe suite

values

Collaborative Good listener Responsible Enthusiastic Ownership Team player Growth Mindset Openness to Feedback

2. Assisted one of the clients shed the stealth tag and secure \$6 million in funding to scale across other verticals. As we executed ideas into MVP within weeks to test in the market followed by Design sprint with agile methodology.

Freelance UI/UX Designer

Oct 2020 - Feb 2021

Worked with startups to build and scale up their products. I have worked with brands like:

1. Digital Narration Pvt Ltd. (Coimbatore, IN)

2. Rapidbox (Blr, IN)

3. T-health (Hyd, IN)

4. Wykonane digital agency (Blr,IN)

5. WrdHrd (Blr, IN)

education

cgpa: 8

National institute of Fashion Technology (NIFT), Hyderabad 2016-2020 Bachelor in Design (B.Des)